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Product Model: Heeve® Solid Non-Folding Aluminium Wheelchair Ramp

Capacity: 300kg

Brand: Heeve®

Distributor: Ramp Champ®



TABLE OF CONTENTS

1. Introduction
2. Product Specifications
    Gradient Guidelines
3. Components & Setup
    Setup Instructions:
4. Safe Usage Instructions
5. Loading & Unloading
    5.1 Loading
    5.2 Unloading
6. Maintenance & Care
7. Safety Warnings
8. Warranty & Support

Heeve® Solid Non-Folding Aluminium Wheelchair Ramp

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1. Introduction

Thank you for purchasing the Heeve® Solid Non-Folding Aluminium Wheelchair Ramp. This access ramp is designed to enable safe mobility for users with wheelchairs, scooters, and/or other equipment. Please read and follow all instructions in this manual before use.

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2. Product Specifications

Heeve® Solid Non-Folding Aluminium Wheelchair Ramp	
Ramp Type	Solid Non-Folding Aluminium Wheelchair Ramp
Total Lengths Available	1200mm to 2400mm
Overall Ramp Width	770mm
Usable Internal Width	700mm
Maximum Capacity	300kg
Ramp Material	Lightweight Aluminium Alloy
Surface	Anti-Slip Surface
Application	Suitable for manual or powered wheelchairs/scooters [list all applicable solutions]

Gradient Guidelines

- Occupied is a person sitting in a wheelchair/scooter while loading (2:12 slope or 9.6-degree angle).
- Unoccupied is loading with nobody sitting in the wheelchair/scooter (3:12 slope or 14.5-degree angle).

SKU	Ramp Length	Occupied Max Loading Height	Unoccupied Max Loading Height
H0502	1200mm	200mm	300mm
H0503	1800mm	300mm	450mm
H0504	2400mm	400mm	600mm

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3. Components & Setup

Included in the package:

- 1 x Heeve® Solid Non-Folding Aluminium Wheelchair Ramp
- 1 x Instruction Manual

Setup Instructions:

1. Choose a Safe Surface
    - Make sure the ground is flat, firm, and dry. Do not place the ramp on soft, uneven, or slippery surfaces.
2. Set the Ramp in Place
    - Lay the ramp flat on the ground in front of the step or raised surface.
    - Lift the top end and rest the ramp's lip securely on the edge of the step, landing, or vehicle.
    - Make sure the top lip sits flat and does not rock or move.
3. Check that the Ramp is Stable
    - Before use, gently press on both ends of the ramp to make sure it's steady. It should:
        - Sit flat on both the ground and the landing surface.
        - Not move or wobble under light pressure.

NOTE: Always test with body weight before wheelchair use to confirm placement.

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4. Safe Usage Instructions

- Make sure the ground is dry, flat, and stable before setting up the ramp.
- Check that the ramp is positioned securely with both ends resting evenly.
- Line up the wheelchair or mobility aid straight before moving onto the ramp.
- Move slowly and avoid turning while on the ramp surface.
- Always have someone present to assist and supervise if needed.
- Never exceed the ramp's maximum weight capacity.
- Do not use the ramp on steps higher than the recommended limit for its length.
- Use extra caution in wet or slippery conditions.
- Keep the ramp surface free from dirt, water, or other debris.
- Inspect the ramp before each use and do not use it if damaged.

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5. Loading & Unloading

5.1 Loading

1. Position the wheelchair so the front wheels face straight toward the ramp.
2. Roll or push the wheelchair slowly and steadily up the ramp.
3. Avoid sudden movements or turning the wheels while going up.

5.2 Unloading

1. Reverse direction carefully, keeping the wheels straight.
2. Guide the wheelchair gently down the ramp.
3. Always have someone nearby to assist and supervise.

TIP: Use extra caution during wet weather to reduce the risk of slipping.

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6. Maintenance & Care

- Check the ramp before each use for any signs of damage or wear.
- Wipe down the surface regularly to remove dirt, dust, and moisture.
- Store the ramp in a dry, sheltered area when not in use to prevent corrosion.

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7. Safety Warnings

- ⚠️ NEVER exceed the rated capacity of your ramp.
- ⚠️ NEVER use the ramp on steps higher than recommended for its length.
- ⚠️ NEVER stand in the path of equipment or wheelchairs. Keep bystanders and children at a safe distance.
- ⚠️ DO NOT leave the ramp unattended once set up.
- ONLY load and unload on flat, stable ground.
- ALWAYS make sure the ramp is secure and steady before use.
- ALWAYS follow the manufacturer’s recommendations for your wheelchair, scooter, or mobility aid.
- Exercise caution when loading or unloading — move slowly and stay centred.
- Be careful in wet conditions — the surface may be slippery.
- Only use the ramp for its intended purpose.

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8. Warranty & Support

Your Heeve® ramp is covered by a 12-month warranty.

Product Manufacturer (Heeve®)

Email: support@heeve.com.au
Web: https://heeve.com.au/contact/

Authorised Distributor (Ramp Champ®)

Email: support@rampchamp.com.au
Phone: 1300 913 047
Web: https://www.rampchamp.com.au/pages/contact-us

For warranty and support enquiries, contact Ramp Champ®. For engineering or product specification questions, contact Heeve® directly.

Heeve® Solid Non-Folding Aluminium Wheelchair Ramp

1300 913 047

hello@heeve.com.au

www.heeve.com.au

Authorised Distributor: www.rampchamp.com.au