Document Version: v1.0

Date of Issue: June 2025

Product Model: Heeve® Wheelchair Access Ramp with Handrails

Capacity: 450kg

Brand: Heeve®

Distributor: Ramp Champ®



TABLE OF CONTENTS

TABLE OF CONTENTS
1. Introduction
2. Product Specifications
3. Components & Setup
    Setup Instructions:
4. Safe Usage Instructions
5. Loading & Unloading
    5.1 Loading
    5.2 Unloading
6. Maintenance & Care
7. Safety Warnings
8. Warranty & Support

Heeve® Wheelchair Access Ramp with Handrails

1. Introduction

Thank you for purchasing the Heeve® Wheelchair Access Ramp with Handrails. This access ramp is designed to enable safe mobility for users with wheelchairs, scooters, walkers, and other mobility aids. Please read and follow all instructions in this manual before use.

2. Product Specifications

Heeve® Aluminium Single-Fold Premium Wheelchair Ramp with Carry Bag	
Ramp Type	Wheelchair Access Ramp with Handrails
Total Lengths Available	1200mm to 3000mm
Overall Ramp Width	915mm
Usable Internal Width	915mm
Maximum Capacity	450kg
Ramp Material	Aluminium
Surface	Non-Slip Ribbed Surface
Application	Suitable for manual or powered wheelchairs, mobility scooters, walkers, and other mobility aids

SKU	Ramp Length	Product Weight in kg	Rated Capacity in kg
H0138	1200	33	450
H0139	1500	42	450
H0140	1800	50	450
H0141	2100	58	450
H0142	2400	66	450
H0143	3000	83	450

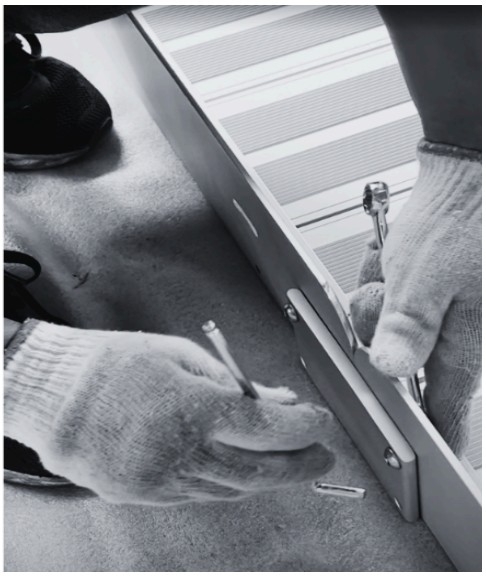
3. Components & Setup

Included in the package:

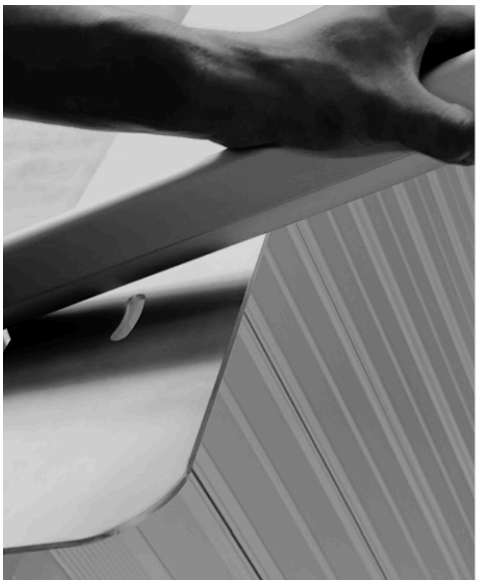
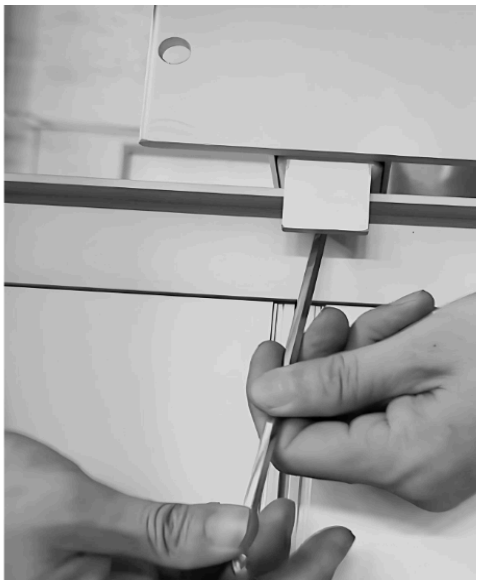
- Ramp
- Handrails
- Connectors
- Instruction Manual

Setup Instructions:

1. Connect the Ramp to the Support Legs
    - Use the supplied M7*16 screws, spring washers, and gaskets to secure the sliders inside the support legs.

2. Install and Secure the Support Legs
    - Once all support legs are installed, position the ramp at the desired operational height.
    - Ensure the bottom of each support leg rests firmly on the ground to provide proper support.

3. Install the Intermediate Connecting Round Tube
    - Place the appropriate round tube inside the plastic fittings on both sides of the support legs.
    - Secure the tube underneath the plastic parts using the M4*13 self-tapping screws provided.




4. Install the Handrail Tubes
    - Attach the bent handrail tubes on both sides and fix them to the support legs using the supplied plastic fittings.
    - Use the connecting plastic parts to link both bent tubes with the straight middle section.




5. Secure the Handrail Tubes
    - Using a 4.22mm drill bit, drill holes into the handrails where marked.
    - These holes may need to be adjusted depending on the ramp's height and placement.
    - Secure the handrails to the support legs using the M14*13 screws.




Need help with assembly?
Scan the QR code below to watch the assembly video guide.

NOTE: Set up the ramp on a flat, stable surface with enough space at the top and bottom for safe use. Always wear protective gloves and safety glasses, and take care when lifting heavy or sharp parts.

4. Safe Usage Instructions

- Make sure the ground is dry, flat, and stable before setting up the ramp.
- Check that the ramp is fully assembled and resting securely on both surfaces.
- Make sure your wheelchair or scooter is lined up straight before using the ramp.
- Move slowly and avoid turning while on the ramp.
- Always have someone with you to assist and supervise during use.
- Never exceed the ramp's maximum weight capacity.
- Avoid using the ramp on slopes steeper than recommended.
- Keep the ramp surface clean and clear of water, dirt, or obstacles.
- Inspect the ramp before each use for any signs of wear, damage, or loose parts.

5. Loading & Unloading

5.1 Loading

1. Align the wheelchair wheels with the centre of the ramp.
2. Move slowly and steadily up the ramp, holding the handrails for extra support if walking.
3. Avoid sudden movements or turning the wheels while ascending.

5.2 Unloading

1. Reverse direction carefully, keeping the wheels straight.
2. Use the handrails for balance if walking or assisting.
3. Always have an attendant nearby to assist and supervise.

TIP: Use extra caution during wet weather to reduce the risk of slipping.

6. Maintenance & Care

- Check the ramp regularly for any signs of damage, loose screws or parts.
- Keep the ramp surface and handrails clean and free of dirt, water or debris.
- If the ramp gets wet, make sure the surface isn't slippery before use.
- Tighten any loose screws or fittings straight away to keep the ramp stable and safe.

7. Safety Warnings

- ⚠️ NEVER exceed the rated capacity of your ramp.
- ⚠️ DO NOT use the ramp on heights greater than recommended for its length.
- ⚠️ DO NOT modify the ramp or remove handrails or support legs. This can make it unsafe.
- ⚠️ NEVER stand in the path of equipment or wheelchairs. Keep bystanders and children at a safe distance.
- Always keep the ramp surface clear of water, leaves, dirt, or anything that could cause slips or trips.
- Check the ramp regularly for loose screws, bolts, or other fittings, and fix them straight away.
- ALWAYS secure the ramp before use.
- ALWAYS follow the manufacturer's recommendations for your wheelchair, scooter, or mobility aid.
- Exercise caution when loading and unloading.
- Take extra care in wet conditions as the surface may be slippery.
- The ramp should not be used for any purpose other than its intended design.

---

8. Warranty & Support

Your Heeve® ramp is covered by a 12-month warranty.

Product Manufacturer (Heeve®)

Email: support@heeve.com.au
Web: https://heeve.com.au/contact/

Authorised Distributor (Ramp Champ®)

Email: support@rampchamp.com.au
Phone: 1300 913 047
Web:https://www.rampchamp.com.au/pages/contact-us

For warranty and support enquiries, contact Ramp Champ®. For engineering or product specification questions, contact Heeve® directly.



Heeve® Aluminium Single-Fold Premium Wheelchair Ramp with Carry Bag

1300 913 047

hello@heeve.com.au

www.heeve.com.au

Authorised Distributor: www.rampchamp.com.au